

# PRIVACY POLICY

**Rafleys Costa del Sol, S.L.** maintains a policy of confidentiality of the data provided by the users of the Internet, undertaking to protect them, both in the collection and in its subsequent processing, in accordance with the provisions of Ley Organica 15/1999, of December 13 , Of Protection of Personal Data (LOPD), of Development regulation, approved by Royal Decree 1720/2007, of December 21 (RLOPD), as well as of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 relating to the protection of natural persons as regards the processing of personal data and the free circulation of these data (RGPD).

**Rafleys Costa del Sol, SL** guarantees that users' personal data will be used confidentially and that appropriate technical and organizational security measures will be taken in their installations, systems and files, in the terms established by the LOPD, by the RLOPD and by the RGPD.

**Rafleys Costa del Sol, S.L.** may provide the competent public authorities with personal data as well as any other information contained in its files and / or computer systems, when required to do so, in accordance with the corresponding legal and regulatory provisions.

In compliance with the provisions of the LOPD, the RLOPD as well as the RGPD, whenever personal data is requested from a user of the website to be treated, prior to the treatment, the identity and contact data of the person responsible for the treatment will be provided. , data of contact of the Data Protection Delegate, purpose for which data are obtained, terms or criteria of data conservation, automated decisions, profiles and applied logic, legitimation or legal basis of the treatment as well as obligation or not to provide the data and the consequences of not doing so in your case, forecast or not of assignments or transfers to third countries, origin of the data and how to exercise the rights that correspond to you and of the rights that correspond to you with respect to the treatment of your personal data. To make compatible the greater requirement of information introduced by the RGPD and the conciseness and understanding in the form of presenting it, it is adopted by Rafleys Costa de Sol, S.L. a model of information by layers or levels that consists of the following:

- Basic information is presented on a first level, in a summarized form, at the same time and in the same medium in which the data is collected;

- It refers to the additional information in a second level, where the rest of the information will be presented in detail, in a more suitable medium for its presentation, understanding and, if desired, archiving. The second level information is offered on our official website: [www.rafleys.com](http://www.rafleys.com)

**Rafleys Costa del Sol, S.L.** will provide the user with the appropriate technical resources so that, after granting his/her personal data, he/she can give his consent to the processing of his/her personal data.

The personal data provided by the interested party to **Rafleys Costa de Sol, S.L.** by means of the internet, paper forms, by telephone communication as well as by any other means, will become part of the corresponding files - created for the provision of their services - owned by **Rafleys Costa de Sol, S.L.** with CIF B93442549 and address at C / Marte de Riviera 7, (29649) Mijas Costa, Málaga. The activity developed by Rafleys Costa de Sol, S.L. is "Accommodation rental agency".

Rafleys Costa de Sol, S.L. use the personal data provided by the interested party in order to provide the services that are requested or to manage the request or suggestion made.

The personal data processed by **Rafleys Costa de Sol, S.L.** will be kept as long as it is necessary for the provision of the service requested or for the management of the request or suggestion made. Once they have ceased to be necessary for the provision of the service or management of the request or suggestion made, the personal data will be canceled, proceeding to block and subsequent storage only for legal reasons linked to the responsibility of the person responsible for the data and during the term of prescription of these; once this period has expired, it will be deleted.

The legal legitimacy for the treatment of personal data provided by the interested party to **Rafleys Costa de Sol, S.L.** through the internet, paper forms, telephone communication or any other means, it is the interested party's own consent, which is understood to be provided after being informed about it by means of posters and stickers exposed on the facilities of public use of **Rafleys Costa de Sol, S.L.** through telephone locutions, in the printed forms themselves as well as through the present "PRIVACY POLICY AND INFORMATION ON DATA PROTECTION" exposed on the official website of **Rafleys Costa de Sol, S.L.**

The interested party will only be obliged to provide the data that is necessary (if it is) to meet the request or service requested. In the event that the interested party makes a request without providing the data that is necessary to attend to it, **Rafleys Costa de Sol, S.L.** will not be able to manage the request and will be exempt from any responsibility in this regard.

The personal data of the users treated by **Rafleys Costa de Sol, S.L.** will not be transferred to third parties, except legal obligation or express written authorization of the interested party.

## Facebook

1. Use of Facebook functions: The website of Rafleys Costa de Sol, S.L. uses the sign-in and registration function, in addition to the social complements of the social network facebook.com, operated by Facebook Ireland Limited, Hanover Reach, 5-7 Hanover Quay, Dublin 2 (Ireland). If your usual place of residence is in the United States of America, Facebook services are made available to you by Face Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304 (USA). The social complements are distinguished by the Facebook logos (a white "f" on a blue background or the characteristic Facebook thumb), or they are indicated by the addition of the text "Facebook social complement". The registration and / or login of Facebook is also easily recognizable by the characteristic white letter on a blue background.

2. Social complements: When you open a website of Rafleys Costa de Sol, S.L. in which a social plugin has been implemented ("Like" button), your browser will establish a direct connection with Facebook, and then transmit the following information directly to Facebook:

date and time of your visit;

web address or URL of the site you are currently visiting;

your IP address;

your browser;

your operating system;

your user code if you are a registered user of Facebook and, if applicable, your first and last name, and if you click on the plug-in, obviously the information that you have used this plug-in. Facebook saves this data for a period of 90 days. Subsequently, Facebook removes the name and other personal information from this data and retains a pseudonymized usage profile.

**Rafleys Costa de Sol, S.L.** makes explicit reference to the fact that we have no influence on the scope of the data that Facebook collects with the help of the add-on and that, with respect to data protection, we depend on the data usage guidelines of Facebook, in the which is based on the information mentioned above. You can find out more specifically on Facebook about the purpose and scope of the data collection, your rights in this regard and the configuration options to protect your privacy using the guidelines for the use of the data. However, it is possible to prevent the use of cookies by configuring your browser. In addition, you can block Facebook's social add-ons with extensions for your browser. For example, with Facebook Blocker.

3. Facebook registration and login function: **Rafleys Costa de Sol, S.L.** will also offer you the option of registering using your Facebook account or doing it through the login. If you want to register or

login with us by registering and / or logging in to Facebook, you authorize us to: access your general information, such as your name, profile picture, gender, user ID, friends lists and all other information that you have made public on your profile; send you messages by email; post status updates on your behalf; access your data also when you are not using the application, and access your additional profile information, such as "About me", your date of birth, your hometown and your place of residence.

The user may exercise his rights of access, opposition, rectification and cancellation, addressing the person responsible for the file **in Rafleys Costa del Sol, S.L.** , through the mail [info@rafleys.com](mailto:info@rafleys.com) or by postal mail addressed to the registered address of C / Marte de Riviera 7, Mijas Costa (29649) Málaga, where the subject/reference should be "EXERCISE RIGHTS ARCO LOPD"

The document by which one of the rights referred to in the previous paragraph is exercised must contain: name and surname of the interested party; photocopy of your national identity document, or your passport or other valid document that identifies you and, where appropriate, the person who represents you, or equivalent electronic instruments; document or electronic instrument accrediting such representation. The use of the applicant's electronic signature exempts from the presentation of photocopies of the DNI or equivalent document.

The user also has the right to file a claim with the Spanish Agency for Data Protection, through the official website of the Agency, in the CITIZEN CHANNEL option:  
<http://www.agpd.es/portalwebAGPD/CanalDelCiudadano/whistleblower/indexides-idphp.php>